

Conflict Management in Special Education

How to Make IEP Team Meetings Work!



OAKLAND
MEDIATION
CENTER

"In the life cycle of every conflict, there is a point when it's when it's large enough to be recognized, but small enough to be resolved."

When planning for children with special needs, it is important that the IEP team meetings go well. When they do, children are more likely to be successful.

This workshop is designed to help the IEP team prevent conflict early-on and effectively manage it when it arises. Trainees will recognize circumstances that enhance meeting effectiveness and those that create barriers to successful decision-making. Team members can use these skills to help evaluate their own interactions as well as offer ideas for improving team functioning:

The workshop will cover:

- Conflict Indicators
- Preventative Strategies
- Meeting Planning Tips
- Facilitation Tips and Behaviors
- Meeting Checklist
- Setting a Meeting Agenda
- Meeting Ground Rules
- Post-meeting Considerations

To schedule a private workshop for up to 20 people, contact Jennifer Clendening, Events Coordinator at (248) 338-4280 ext 217 or jclendening@mediation-omc.org.

Unlike other conflict training programs that focus solely on personal styles and individual-level skills, our seminars provide a practical, clear, blueprint for the prevention and early resolution of organizational conflict.

WHEN

March 22, 2012	1:00pm-5:00pm
April 5, 2012	1:00pm-5:00pm
May 18, 2012	1:00pm-5:00pm
November 8, 2012	1:00pm-5:00pm

Private workshops available upon request.

COST

No Cost.

WHERE

Oakland Mediation Center
550 Hulet Drive, Suite 102
Bloomfield Hills, MI 48302

REGISTER

To register online, visit us at www.mediation-omc.org. To register by mail, please complete the Registration Form and send to the address above along with payment.

QUESTIONS

Contact Jennifer Clendening at (248) 338-4280 ext 217 or jclendening@mediation-omc.org

AUDIENCE

Individuals responsible for involved in the IEP meeting.

Let us help you manage conflict. Register today. You can't afford not to.

Oakland Mediation Center • 550 Hulet Drive • Suite 102 • Bloomfield Hills, MI 48302

www.mediation-omc.org

ABOUT OAKLAND MEDIATION CENTER

In recent years, mediation has become a prime resolution alternative for resolving conflicts. It is a process by which two or more people involved in a dispute, either professional or personal, meet in a private, confidential setting to work out a mutually acceptable solution to their problem. They are assisted by a neutral person, called a mediator. Oakland Mediation Center began operations in 1990 and has been providing mediator training to courts, governmental agencies, businesses, judges, attorneys and individuals for longer than any other SCAO approved civil court mediator training program in Michigan. OMC mediates disputes involving family, insurance, construction, employment, consumers, landlord/tenant, special education, divorce, professional/client, property, breach of contract, guardianships, personal injury, malpractice and others.



Please detach along dashed line, and remit with your payment

REGISTRATION FORM

How to Make IEP Team Meetings Work!

To register, please complete this form and submit along with payment. Please print legibly:

Date of Workshop: _____

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____ Email: _____

Name on Certificate: _____

Special Accommodations (i.e., vegetarian, etc.): _____

What challenges or difficult situations have you encountered in an IEP meeting?

What do you would you like to gain from the training session?

Class size is limited and will be filled on a first-come, first-served basis. Registration is official and your seat will be reserved once payment is received. The above information is based on enough registrants to proceed with the training. We apologize for any inconvenience of cancellation and will let you know promptly if that may be the case. We urge you to take this into consideration when booking any accommodations.

Seeking Resolution through Mediation and Education